1.What is a CBE examination?

CBE is an examination which is done online from a computer instead of the usual paper and pen.

2. What are the requirements for the CBE examination?

A. *Laptop, Computer, Smartphone (Browser i.e Firefox, Edge, Chrome, Opera)*
B. *Internet Connection*
C. *Basic ICT Skills*
D. Username and Password for e-kasneb portal

3. Can I take my exam from Home?

No. Kasneb examination is done from designated cbe centres, However candidates can attend training sessions, exam rehearsal and mocks from home.

4. What is the address for accessing CBE examination portal?

For training portal the address is https://cbetraining.kasneb.or.ke and for examination portal https://cbe.kasneb.or.ke

5. What credentials are used to access the cbe portal?

The credentials used for examination and training portal is same the e-kasneb portal {username: email address and password}

6. I have forgotten my password

It's simple just click on the ***forgotten username or password on the student portal*** *and follow the instructions. https://online.kasneb.or.ke/ResetPassword.aspx*

7. I have tried the forgot password option but I am unable to reset my password. What will I do?

You can write an email to cbesupport@kasneb.or.ke provide your kasneb number, email and examination booking.

8. I managed to logon to cbe portal but I don't have the quiz password, where can i get this?

CBE portal employs two passwords, the student password and the quiz password. During the examination the invigilator will provide the quiz password. For training the quiz password will be communicated

9. Do I need to carry my laptop when attending exam sessions?

No, in most cases kasneb will provide computer and internet access at the examination centres except for CPA analytical papers and CIFA analytical papers

10. I missed a training session. Where can I find the training recording?

You should not worry, training resources can be found at https://cbetraining.kasneb.or.ke/course/view.php?id=46 or simply visit https://cbetraining.kasneb.or.ke under course categories click on training. Note you may not need to logon.

11. I am a candidate for the CAMS examination and my typing speed is extremely low?

All CAMS exams are in multiple choice formats, you may not require to type much.

12. Can I use google during the examination?

This will be considered as examination irregularity and the kasneb examination policy shall apply and you will be disqualified. Candidates are not allowed to navigate away from the examination window.

13. What happens if we lose power and internet connection during examination?

You may not lose any work and once the system is restored you can resume from where you have left.

14. Can I be added time in case I lose time during an internet outage or any other interruptions ?

Report to the invigilator, this may be considered

15. Will I be provided with papers for rough work?

Papers may provided but candidates are not allowed to leave examination room with any papers

16. How will I hand in my papers?

In online examinations you are required to click on the submit button or else your examination may be lost.

17. How many Centres provide CBE examinations ?

Kasneb Towers in Nairobi (CFFE, Data analytics (CPA), Financial Modelling (CIFA) Only)
KCA University in Nairobi (CAMS, CISSE, DDMA, DCNSA Only)
Gretsa University - Thika
Kenya Coast Polytechnic - Mombasa
Eldoret Polytechnic - Eldoret
Mwangaza College - Nakuru
Kisii National Polytechnic - Kisii
Nyeri Polytechnic - Nyeri
University of Nairobi, Kisumu Campus - Kisumu

18. Would I be allowed to opt out of CBE examinations?

The examination rules on deferment and withdrawal apply to CBE examinations

19. How do I get support

You can write an email to cbesupport@kasneb.or.ke provide your kasneb registration number, mobile number, and details of examination booking.

20. I am able to login but my exams are missing under my courses on the examination/training portal?

Before you sit for the examination you are required to book and pay. This is done via the kasneb portal (online.kasneb.or.ke). If you fulfill these conditions and your exams are not available under my courses please write an email to cbesupport@kasneb.or.ke

21. I am able to login but when I click on my exams it returns an error message "restricted". What am I supposed to do.

If this happens during the examination, please raise with the invigilator else write to cbesupport@kasneb.or.ke

22. Is a calculator allowed with CBE examinations?

Yes

23. I Am a candidate for a CPA Analytical paper. What are the Laptop specifications for use with CBE examinations?

Laptop with at least the following minimum specifications:
Core i3, 4GB RAM, Microsoft Excel 2010, 3 hour battery backup time, WiFi adapter.

Internet and power extension will be provided at the examination centre.

24. Is it mandatory to bring laptop for inspection?

For centres with a large number of candidates, it's mandatory to bring your laptop for inspection a day prior to the examination.

25. How do I know my examination centre?

Download the timetable on e-kasneb https://online.kasneb.or.ke.

26. Can I change my examination centre?

You are required to sit for examinations in the booked examination centre. Any change must be approved by kasneb

27. Can I practise before the examinations date ?

Yes, login to https://cbetraining.kasneb.or.ke. The password to demo papers is ……

28. Where do I get past papers?

Using the link. MyLOFT - My Library on Finger Tips